

# HARVEST BOOKING FORM



Please complete entire form in **BLOCK LETTERS** and forward this booking form immediately with deposit and photocopy of passport

PILGRIMAGE TITLE(S):	TOUR CODE(S):
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DEPARTURE DATE: ___/___/_____	DEPARTURE CITY:	EXTENSION(S):
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<b>ADDITIONAL TRAVEL ARRANGEMENTS</b>	Please specify any additional travel arrangements required; flights, accommodation, tours, rail, car hire, upgrade to Business class etc. which you may wish Harvest to arrange (or attach summary).

**PILGRIMS DETAILS** *IMPORTANT NOTE: Spelling of all names MUST be as printed in your current passport.*

	Mr/Mrs/Sr Miss/Ms/Fr	FAMILY NAME As printed in passport	FIRST NAME(S)	DATE OF BIRTH	PASSPORT NUMBER	PASSPORT NATIONALITY	PASSPORT EXPIRY
1							
2							
3							

	NAME TAG PREFERRED FIRST NAME	SPECIFIC REQUESTS DIETARY OR SEATING <i>(Subject to availability)</i>	SMOKER? <input type="checkbox"/> Yes	ROOM TYPE <i>(please tick)</i>			
				Share Twin*	Double**	Single	Triple
1			<input type="checkbox"/> Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2			<input type="checkbox"/> Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3			<input type="checkbox"/> Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

• Specific single room requests are accepted on a first come/first served basis due to limited availability in some destinations.  
 • Harvest will endeavour to appropriately match those individual pilgrims wishing to share. Single supplement will apply if no suitable partner found.  
 \* Share twin depicts a two single bedded room.  
 \*\* Subject to availability (Note: Not all hotels offer true double bed configuration).  
 If requesting a share twin, please nominate with whom (optional): \_\_\_\_\_

**IF YOU ARE A PAST HARVEST PILGRIM, please provide pilgrimage name, month and year.**

1	Pilgrimage: _____	Month: _____	Year: _____
2	Pilgrimage: _____	Month: _____	Year: _____
3	Pilgrimage: _____	Month: _____	Year: _____

**IMPORTANT: PILGRIMS PHYSICAL FITNESS**

Some Pilgrimage activities require extensive standing or walking, you **MUST** tick Yes or No below to indicate if you or any above named pilgrim has a **disability, physical or medical condition that will restrict your ability to walk or stand for extended periods during the pilgrimage:**  
*(Refer to section 17 overleaf for important conditions)*

Yes  No *If Yes, Harvest will contact you for further details.*

**PILGRIMS WITH EXISTING MEDICAL CONDITIONS**

All existing medical conditions or illnesses **MUST** be listed below for each person travelling.

1	
2	
3	

<b>PERSONAL CONTACT</b>	HOME PH	BUSINESS / MOBILE	EMAIL
	ADDRESS		
			POSTCODE

<b>EMERGENCY LOCAL CONTACT</b> <i>(While you are on pilgrimage)</i>	NAME	RELATIONSHIP
	HOME PH	BUSINESS / MOBILE
	EMAIL	

**HOW DID YOU HEAR ABOUT US?**

Publication: \_\_\_\_\_  Word of mouth  Am Past Pilgrim  Parish  Other: \_\_\_\_\_

**TRAVEL INSURANCE**  
*Compulsory for all pilgrims*

YES – Send me a quote for Harvest approved insurance  
 NO – Will arrange myself

**Email to:** info@harvestjourneys.com  
**Fax to:** 02 9390 5480  
**Send to:** Harvest Journeys  
 Level 11, Polding Centre  
 133 Liverpool Street, Sydney  
 NSW 2000

**BOOKING DEPOSIT:**  
**\$800 PER PERSON NON-REFUNDABLE (ESSENTIAL TO SECURE BOOKING)**

Enclosed Payment (Cheque / Money Order) \$ .....

**OR** Credit Card Option\*  Mastercard  Visa *(please tick)* (\*1% Credit Card Surcharge applies)

Cardholder Name: \_\_\_\_\_ Expiry Date: \_\_\_/\_\_\_/\_\_\_

Card Number: \$ .....

**OR** Direct Deposit Option - Account Name: Harvest Pilgrimages BSB: 032006 Account No: 509170

Please include pilgrim Name and Tour Code in Bank description. \$ .....

I have read and fully accept the Harvest booking conditions on behalf of the above named passengers.

Signed	x	Date	___/___/_____
PRINT NAME			

**OR CALL: 1800 819 156**

# BOOKING CONDITIONS

## 1. IMPORTANT NOTICE

The information contained in the Harvest brochure in respect of prices, itineraries, duration, standard of services etc may have changed since release. Please ask your Harvest Consultant to identify any changes which may affect your proposed pilgrimage before booking. Please carefully read the following conditions before you complete the Booking Form as these are the basis for acceptance of all bookings.

## 2. NEW BOOKINGS

ALL NEW BOOKINGS MUST BE ACCOMPANIED BY

- Completed and signed booking form
- Photocopy of current valid passport (details page only) – Refer to SECTION 18 – PASSPORT – VISA
- Deposit: a non-refundable deposit of AUD\$800 per person per pilgrimage is required.

For deposit conditions on additional arrangements please refer to SECTION 3 – ADDITIONAL ARRANGEMENTS.

## 3. ADDITIONAL TRAVEL ARRANGEMENTS

Harvest can arrange additional flights, tours, accommodation, car hire, etc for pilgrims wishing to extend their journey. Harvest Consultants can arrange your complete itinerary and advise additional costs. All booking terms and conditions of the Tour Operator/Airline being used may vary from Harvest's conditions and must be adhered to. These arrangements may require additional non-refundable deposits to be paid. Your Harvest Consultant will advise these details at the time of booking. Pilgrims choosing to travel on an alternate airline will be required to pay all differences in cost due to variations in airfares and/or taxes (Refer SECTION 15 – AIR TRAVEL). Pilgrims choosing the total package (published air and land cost) and wishing to depart earlier than the published departure date, will incur a non-refundable surcharge of AUD\$100 per person in addition to any possible variations in airfare costs due to change of seasonality or seat class availability. Pilgrims travelling on a Customised Private Pilgrimage wishing to depart earlier than the scheduled group flights, will incur a non refundable surcharge of AUD\$100 per person in addition to any possible variations in airfare costs due to change of seasonality or seat class availability. Harvest is not responsible for any costs of any other travel arrangements affected by the cancellation or the rescheduling of its pilgrimage departures.

## 4. PAYMENTS

- Deposit: to be paid at the time of booking.
- Additional Travel Arrangements: A nominated deposit will be payable at the time of booking as advised by your Harvest Consultant.
- Final Payment: Pilgrims must make final payment no later than 49 days prior to their confirmed departure date.
- Late Bookings: Full payment within 48 hours of confirmation is required for new bookings made within 30 days of departure (refer SECTION 5 – LATE BOOKINGS).

## 5. LATE BOOKINGS

A non-refundable surcharge of AUD\$100.00 per person will apply for any bookings made within 30 days of departure. As published pilgrimage travel prices cannot be guaranteed with bookings made within 30 days, any additional travel costs will be applied. Harvest cannot guarantee that any travel arrangements made within 30 days of departure will be on group flights and additional costs for transfers may be imposed (Refer SECTION 4 – PAYMENTS).

## 6. ALTERATIONS TO CONFIRMED / DEPOSITED BOOKINGS (INCLUDING ADDITIONAL ARRANGEMENTS)

- Up to 50 days prior to departure: AUD\$50.00 per person per change plus any additional charges imposed by Harvest's suppliers or airlines.
- From 49 days to 30 days prior to departure: AUD\$100.00 per person per change plus any additional charges imposed by Harvest's suppliers or airlines.
- Within 29 days prior and after departure: AUD\$200 per person per change plus any additional charges imposed by Harvest's suppliers or airlines.

At any time – Rebooking from a total Air & Tour package to a Land Tour Only package will incur a \$200 non-refundable fee.

## 7. CANCELLATION BY PILGRIM

Cancellation Fees:

- Up to 50 days prior to departure: Loss of full deposit paid.
- From 49 to 36 days prior to departure: 50% of pilgrimage cost.
- From 35 days prior to departure day: 100% of pilgrimage cost.
- Post departure / unutilised bookings: Nil refund on unused services.

Cancellation charges for any additional travel arrangements cancelled prior to departure apply according to the terms and conditions pertaining to the operator used and will be advised at time of booking. Cancellations after departure and unused vouchers have no refundable value.

## 8. TRAVEL INSURANCE (Compulsory for all Pilgrims)

Harvest recommends travel insurance that safeguards against: loss of monies through cancellation charges; baggage loss; medical expenses; theft and other contingencies. Harvest makes no representations or guarantees concerning reimbursements of funds paid by you under any insurance claim. You agree not to hold Harvest responsible for any decision made by insurers.

## 9. ERRORS / OVERSIGHT DISCLAIMER

Harvest reserves the right to correct any error in rates quoted or calculated for any service notwithstanding that the invoice may have been paid in full. Client/s accept that Harvest staff, Management or its Agents could make an oversight affecting travel arrangements. Client/s agrees and understands that Harvest's (or its agent's) obligation is to amend such error or oversight by prompt action/correction (if possible) or refund based on actual cost of itinerary services/sectors affected. Client/s understands and agrees to such limitation of claim.

## 10. BROCHURE CONTENT DISCLAIMER

Images and scenes shown are representative of those featured in the pilgrimages but are not necessarily supplied or visited. Maps are not necessarily to scale. Hotels are selected, subject to availability, from grading suggested by local authorities or our representatives with due consideration to the particular needs of our pilgrims. Every effort has been made to ensure that this and ancillary brochures are accurate at the time of

printing but, are subject to any statutory liability which may not be excluded by law. The operator is not liable for any error, omission or inaccuracy in these brochures whether occurring at or after the time of printing in regard to price or any other detail or booking condition. In some circumstances beyond Harvest's control, pilgrimage itineraries may differ to that listed in the Harvest brochure or pilgrimage overview. If this situation occurs, Pilgrims will be advised by a Harvest Consultant or their Pilgrimage Director of the alternate sites / travel. Harvest will do all possible to supply comparable services / accommodation and/or itineraries and there shall be no refund as a result of these amendments.

## 11. ROOM TYPES

Prices are based on twin share rooms containing two single beds. An individual pilgrim's request to share is accepted at the time of booking. Specific requests (single/double/triple) must be made at time of booking and supply cannot be guaranteed. Single supplement surcharges apply for single room requests. Requests for double rooms or double beds cannot be guaranteed. Requests for triple room can be met by either a full sized triple room or a twin bedded room with extra roll-away bed. The twin share cost applies per person for all triple rooms booked. Pilgrims with a serious or ongoing medical condition or mobility constraint (subject to travel approval by Harvest) must bring an accompanying able bodied companion / carer. Pilgrims electing to twin share with an unknown partner of the same gender do so in the full knowledge that Harvest cannot guarantee, and is not responsible for the compatibility or medical fitness of your roommate. For all share requests, the applicable single supplement surcharge will apply at the time of booking. If you remain matched throughout the entire pilgrimage, you will be refunded the single supplement within two weeks of the completion of the pilgrimage. Any share allocation will be at Harvest's discretion and is not guaranteed. Please note that should you be "matched" with another pilgrim, Harvest cannot be held responsible if that choice is not to your satisfaction. If at any time during the pilgrimage you consider your rooming partner unsuitable, Harvest will use reasonable endeavours to allocate single rooms for the remainder of the tour, subject to availability using the prepaid single supplement surcharge. Adjustments to rooming configuration at any time may incur additional costs.

## 12. SELLING PRICES

Prices are current as at 1 September 2017 and are based on costs (including airfare and land costs), charges, tariffs, rates, taxes, levies and exchange rates calculated on the basic pilgrimage departure and are not inclusive of fees, costs, charges and levies for additional flight arrangements and stopovers. All costs are subject to change at any time due to alterations in taxes, charges or levies imposed by airlines, tour companies, governments, their agencies, principals and/or currency fluctuations. Harvest reserves the right to surcharge the price of a pilgrimage due to such increases. If the total pilgrimage cost increases by more than 10%, pilgrims will have the right to cancel within 7 days of advice of the surcharge without penalty. A pilgrimage can only operate at the advertised price if a minimum number of bookings are achieved. If at 49 days prior to departure, numbers fall below the minimum, a surcharge on booked pilgrims may be applied to ensure departure. Harvest is not responsible for disruption to any travel arrangements not booked or operated by Harvest.

## 13. ABOUT COSTS

Included in the selling price of each pilgrimage are (although not restricted to) charges to cover the cost of research, reservations from agents in Australia and from our overseas destinations, postage, facsimile, telephone, bank charges, currency transfers, documents, brochure production, printing, distribution, advertising and remuneration to travel agents. Cost breakup is not supplied. Deposit payment signifies your acceptance of these usual commercial costs and fees paid to our overseas associates.

## 14. ALTERATION TO PRODUCT OR SERVICES

If circumstances beyond Harvest's reasonable control require that inclusions be altered, product of similar value or standard will be supplied. In the unlikely event of pilgrimage cancellation by Harvest, pilgrims are offered a change of arrangements, alternative tour or a full and immediate refund without further Harvest liability.

## 15. AIR TRAVEL

Flights booked for pilgrimages will be in economy class on an airline of Harvest's choosing for departures from Sydney, Melbourne, Brisbane, Adelaide and Perth. Flights booked as part of a pilgrimage will be via the most appropriate route – although this may not be on a direct flight. If pilgrims choose to travel on an alternate airline to the group, they do so with the knowledge that additional costs / surcharges may apply. The scheduled flights used for all departures are subject to the usual conditions of the carrying airline and relevant to international law. Harvest accepts no responsibility for alterations to air schedules. As air fare increases and fuel surcharges can be applied without notice we reserve the right to apply the same at any time prior to final ticketing. Airlines endorsing this and ancillary brochures do not represent themselves either as contracting with any purchaser of a Harvest pilgrimage or as having any other legal responsibility with such purchaser.

## 16. HEALTH

Any medical condition, disability or mobility difficulty that may affect the functioning of the group must be advised on the booking form. Any pilgrim with a pre-existing medical condition or illness must declare the nature of such condition at the time of booking and make arrangements for the provision of any drugs or other course of treatment that may be required during the tour. Any relevant health or mobility conditions not adequately disclosed may result in your immediate and direct return to your point of departure at your expense and without availability of refund. This clause is necessary to assure the health and safety of all group members and in particular those with whom you may be sharing a room. We recommend you consult your doctor in respect of your intended travel as this may also have some bearing on your application for travel insurance. Furthermore your doctor or the relevant Government Health authorities can advise on any vaccination requirements necessary. Certain pilgrims with a serious or ongoing medical condition or mobility constraint (subject

to travel approval by Harvest) must bring an accompanying companion / carer. (refer SECTION 17 – MINIMUM MOBILITY REQUIREMENTS). All requests for health / medical clearance submitted by pilgrims are at the sole discretion of the operating carrier / tour operator / travel insurance company. Harvest cannot be held responsible for the outcome of these decisions.

## 17. MINIMUM MOBILITY REQUIREMENTS

Many of the sites visited on our pilgrimages require a reasonable amount of walking. Harvest must be advised, at the time of booking, of ANY physical condition that will affect your mobility. Your condition will be assessed and may require qualified medical consultation. Whilst Harvest will make reasonable attempts to accommodate any special needs it is not responsible in the event that we are not able to do so, nor are we responsible for any denial of services by carriers, hotels, restaurants or any independent suppliers. Most transportation services, including touring coaches are not equipped with wheelchair ramps. Harvest regrets that it cannot provide individual assistance to a pilgrim for walking, dining, getting on or off coaches or other personal needs. A qualified and physically able companion / carer must accompany travellers who need assistance and must be responsible for their wellbeing. Wheelchairs, walking aides or any particular hotel room specification cannot be arranged once a pilgrimage has commenced. If a Pilgrim's mobility limitation affects the operation of the pilgrimage, that pilgrim will be immediately returned home, at their expense and no refund for unused services will be applicable.

## 18. PASSPORT – VISA

Each pilgrim is personally responsible for ensuring they possess valid travel documentation. New passport applications must be personally applied for. Existing passports must not expire for at least 6 calendar months after the intended date of return to Australia. Non-Australian passport holders must possess a valid Australian Re-entry Certificate. If you are travelling on a passport issued by a country other than Australia, you will need to be aware that visa requirements may differ from those for Australian passport holders. Visas required by non Australian passport holders must be applied for by the passport holder. Your Harvest Consultant will be able to advise you of these requirements. Cancellation of a pilgrimage due to incomplete travel documentation will incur standard cancellation fees.

## 19. CHILDREN (UNDER 12 YEARS OF AGE)

Children travelling with accompanying parents or guardians are most welcome. Costs may vary according to the number of adults sharing a room and individual child costs will be supplied on request.

## 20. SPECIAL REQUESTS

Any special requests (such as airline seating or dietary requirements) made at the time of booking are on a request only basis. Harvest will do all possible to accommodate requests but cannot guarantee these can be met in all instances.

## 21. RESPONSIBILITIES

Harvest agrees to make reservations with the Principal offering the services described in this and ancillary brochures. Harvest does not accept any responsibility for default causing loss or injury to persons whether by negligence or otherwise on the part of the Principal providing any facilities for any person taking advantage of the services described in this brochure. Harvest is not liable for any loss suffered by any person or any additional expense caused or occasioned by transportation provider delay, change of aircraft service, alteration to any other travel service, illness, injury, strike, civil disturbance, terrorism, quarantine, flood or other disturbances of whatsoever nature interfering with, altering, or adding to the cost of the service requested or booked. After departure, if the services included in the pilgrimage cannot be supplied or are altered for reasons beyond our control, Harvest will arrange for the provision of comparable services where possible. Any resulting additional expense will be payable by pilgrims and any resulting savings will be refunded. Harvest is not liable for any dissatisfaction the client may have with the properties used. You agree not to hold Harvest responsible for any decision made by insurers, and/or by any suppliers, or requirements of any foreign country, government authority or overseas laws and policies. The above exclusions of liability are subject to any statutory liability which unresolved may not be excluded by law. Unresolved difficulties must be conveyed to Harvest Australia Pty Ltd in writing with any supporting documents within 30 days of return to Australia.

## 22. DOCUMENTATION

It is the Client's responsibility to carefully check all confirmation documentation, itineraries, air tickets and vouchers immediately upon receipt (particularly in regard to spelling of names and travel dates), and advise Harvest of any discrepancies. All travel documentation will be available for collection / courier delivery 10 – 14 days prior to your scheduled departure. Tour Only pilgrims must advise Harvest, at the earliest time, of their departure date from Australia.

## 23. CURRENCY

Costs listed are in local currency for Australia (AUD).

## 24. PRIVACY STATEMENT

Harvest may collect personal information about you from third parties (including your medical practitioner) as reasonably required in planning and booking tours and for any purpose relating to your tour. You may seek access to any personal information which Harvest may hold about you in accordance with provisions of the Privacy Act 1988 (CL).

## 25. CONSUMER PROTECTION

Harvest Australia Pty Limited ACN 056 849 426. Harvest is a Member of AFTA and ATAS.

## 26. NEW SOUTH WALES LAW

The Terms and Conditions published herein are governed by the laws of New South Wales, Australia.

## 27. VALIDITY

The programmes listed in this Harvest brochure supersedes the Harvest 2017 programme and is valid to 31 December 2018.